

## 1. General

These Terms and Conditions ("Terms") govern your use of this website and any transactions carried out through it. By accessing the Mitochondrior website or placing an order, you agree to be bound by these Terms. If you do not agree, you must not use this website.

We reserve the right to modify these Terms at any time. Changes will be published on this page, and continued use of the website constitutes acceptance of the revised Terms.

## 2. Products

Mitochondrior offers a curated selection of products, including:

- Blue light-blocking glasses
- Circadian-friendly lighting products

All descriptions and images are presented as accurately as possible. However, minor deviations in color, size, or design may occur. We reserve the right to update product information and availability at any time.

## 3. Orders and Acceptance

3.1. By placing an order, you confirm that all information provided is accurate, and you are legally capable of entering into binding contracts.

3.2. Order confirmation via email confirms receipt but does not constitute acceptance. Acceptance occurs only when we send a shipping confirmation.

3.3. We reserve the right to reject or cancel any order due to product unavailability, pricing errors, or suspected fraudulent activity.

## 4. Prices and Payment

4.1. All prices are shown in **Euros (€)** and include applicable **VAT**.

4.2. Payment is required in full at the time of purchase using the payment options available at checkout.

4.3. Prices are subject to change without prior notice, but the price at checkout will always be honored.

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## 5. Shipping and Delivery

5.1. We currently ship only within the **European Union (EU)**.

5.2. Shipping costs and estimated delivery times are shown during checkout.

5.3. Once your order has been dispatched, you will receive tracking details. Delivery times may vary due to location or carrier delays.

5.4. We are not liable for delays caused by shipping carriers or external circumstances beyond our control.

## **6. Right of Withdrawal and Returns**

6.1. As an EU customer, you have the legal right to withdraw from the contract and return products within **30 days** of delivery.

6.2. To initiate a return, email **info@mitochondrior.com** with your order number and return request.

6.3. Returned items must be:

- Unused and in their original packaging
- In resellable condition

6.4. Return shipping is the responsibility of the customer, unless the product is faulty or damaged.

6.5. Refunds will be issued to the original payment method within **14 days** after inspection and approval of the returned product.

## **7. Defective or Damaged Items**

7.1. If you receive a defective or damaged item, notify us within **14 days** of delivery by emailing **info@mitochondrior.com**.

7.2. Include your order number, description of the issue, and photographs.

7.3. If the defect is confirmed, we will offer a replacement or full refund.

## **8. Warranty**

8.1. Products are covered under EU statutory warranty laws.

8.2. This warranty does not apply to damage caused by misuse, improper handling, unauthorized modifications, or normal wear and tear.

## **9. Use of Website and Content**

9.1. You are granted a limited, non-exclusive, non-transferable license to access and use this website for personal use only.

9.2. You may not:

- Republish, reproduce, or exploit website material for commercial purposes
- Attempt to gain unauthorized access to the website
- Upload malware, disrupt site functionality, or interfere with others' use

9.3. All content on this site is the intellectual property of Mitochondrior and may not be copied or distributed without prior written permission.

## **10. Disclaimers**

10.1. The content on this website is provided "as is" and for informational purposes only. We do not guarantee that it is always up to date, accurate, or free of errors.

10.2. We make no warranties regarding uninterrupted or error-free access to this website.

10.3. Our products are lifestyle tools. They are not intended to diagnose, treat, or cure any medical condition. Always consult a qualified healthcare provider if you have specific concerns.

## **11. Limitation of Liability**

To the fullest extent permitted by law, Mitochondrior shall not be liable for any indirect, incidental, or consequential damages arising out of your use of our products or website.

Our total liability in relation to any product shall not exceed the purchase price of that product.

## **12. Indemnity**

You agree to indemnify, defend, and hold harmless Mitochondrior, its directors, employees, and affiliates from and against any claims, liabilities, damages, or expenses arising from your misuse of the website or breach of these Terms.

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## **13. Privacy and Data Protection**

We process your personal data in accordance with the General Data Protection Regulation (GDPR). Please refer to our **Privacy Policy** for details on how we collect, store, and use your information.

#### **14. Severability**

If any provision of these Terms is found to be invalid or unenforceable under applicable law, the remaining provisions shall remain in full force and effect.

#### **15. Entire Agreement**

These Terms constitute the entire agreement between you and Mitochondrior regarding the use of the website and supersede any prior agreements, oral or written.

#### **16. Governing Law and Jurisdiction**

These Terms are governed by the laws of the country in which Mitochondrior operates. Any disputes shall be subject to the exclusive jurisdiction of the courts in that country.

#### **17. Contact Information**

If you have questions, complaints, or wish to initiate a return, please contact us at:

✉ [\*\*info@mitochondrior.com\*\*](mailto:info@mitochondrior.com)